

# Steam: Steam: Client crashes

When the Steam client cannot start or crashes, please try the following:

- Navigate with Windows Explorer into the installation directory of Steam (eg C:\Program Files\Steam\) on your hard disk.
- Delete all directory files, except for "steamapps" (this contains your downloaded games).
- Delete all files except the file "Steam.exe".
- Start the Steam.exe file. All needed files are loaded automatically and you can log in with your existing Steam account.

Now try to make sure everything works as desired.

Unique solution ID: #1002

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Last update: 2012-04-27 16:09